



# Personal 3G GPS Mobile Alarm with SIM

Help at the push of a button. Anywhere, anytime.

2 way talking & fall detection.

## Quick Reference User Guide

Your GPS Smart tracker SOS pendant will come supplied with an instruction manual however we have simplified these instructions for you in this Quick User Guide. For more detailed information on the features of your pendant please refer to the instruction manual supplied in the box.

### How it works – in a nutshell

Your GPS Smart tracker SOS pendant can call loved ones with just the push of a button. It's an SOS alarm that works anywhere – not just when you're at home like some other emergency devices.

When the SOS button is pressed for 3 seconds the pendant will vibrate and then immediately send an SOS 'Help Me' SMS message and a GPS location to all emergency contacts (up to 5) it will then begin calling all your emergency contacts (even 000 can be a number).

The pendant has a speakerphone & microphone built in so your loved one will hear the pendant calling the first emergency contact person and know help is on the way - when you answer, they can talk back to you.

When you receive the emergency SOS text message 'Help Me' from your loved one it will show you the time and a link to a Google Maps location, simply touch on the link and you will see the map location of where your loved one is. Similar devices only work on Wi-Fi and are only suitable for use around the home of your loved one, this device works anywhere where there is mobile phone coverage\*.

Your GPS Smart Tracker SOS pendant is not just for the elderly, it is ideal for the safety of children too.

### Before you begin

Setting up your GPS Smart Tracker SOS pendant is simple, if you have a mobile phone and know how to send and SMS then you're good to go. Using your mobile phone you will send SMS commands to the pendant, the pendant will then in turn SMS you back, clever huh?

Your GPS Smart Tracker SOS pendant will come with a Telstra \$2.00 Pre-Paid SIM card supplied.

Please follow the instructions on the Telstra SIM card envelope supplied to activate your SIM card before you begin setting up

the pendant. You will also need to load credit on to the account. When you activate your SIM, be sure to select 'phone' and not 'device / tablet' which is just data only. Make sure you keep an eye on your credit each month and ensure there's always enough credit available.

Make sure you have fully charged the pendant for around 2-3 hours before you begin to set up. You can either use the docking station supplied to charge the pendant or you can use the USB cord supplied to plug the pendant directly into your computer or car (if your car stereo has a USB connection) to charge it.



Activated your SIM card with Telstra?



Loaded some credit onto your account?



Charged the device?

**Great! Then let's start.**

Enter the GPS Smart Tracker pendant phone number (provided by Telstra when you registered the SIM card) as a contact into your mobile phone, you might like to call it 'Mum's SOS Tracker' or something along those lines.

### Turning the pendant on & off

Press the side button (with the little telephone symbol) for 1 second, both the blue & green LED's will flash rapidly. If you ever need to turn the device off simply press the side power button and the SOS button simultaneously.

Now the device will need to get an initial GPS location so you might like to take it outside so it can fix onto satellites. This will only take a few seconds. You'll know this is done when the Green LED on the left hand side blinks quickly once every 3 seconds. For more information on the meanings of the Blue & Green LED's refer to your user guide.

### Entering the emergency contact phone numbers

You can enter up to 5 contacts into the pendant, you do not need to enter all 5 – you may only want to enter 2 or 3, that's

entirely up to you. We suggest the last contact you enter is '000' in the event none of the emergency contacts can be reached.

Send the following SMS to the pendant A1....comma... then the phone number. Let's assume your first contact's phone number is 0444 123 456 – your SMS command prompt will be **A1,0444123456** The pendant will send you back and SMS 'Set mobile number 1 OK!'

Now you can enter your next phone number by sending the following SMS to the pendant A2....comma... then the phone number. Let's assume your second contact's phone number is 0444 123 457 – your SMS command prompt will be **A2,0444123457** The pendant will send you back and SMS 'Set mobile number 2 OK!'

Enter your 3rd, and 4th contact the same as above using the command prompt A3...A4.... etc.

### Entering the user's name

You can then enter the user's name if you wish by sending the following SMS to.. the pendant name1....comma... user name. Let's assume the user's name is Jenny – your SMS command prompt will be **name1,Jenny** The pendant will send you back an SMS 'Add name OK!'. You might just like to call the pendant 'Mum' or 'Dad' so then just SMS **name1,Mum** or **name1,Dad**

### Checking the location of your loved one

You can check the location of your loved one at any time by sending an SMS to the pendant. Simply SMS **loc** to the pendant and the pendant will reply with the date & time and a link to a Google Maps location, simply touch on the link and you will see the map location of where your loved one is.

Note that it is an offence to locate a person without their consent.

Please refer to Surveillance Devices Act in your state for more information on this.

The message will also show you how much battery is left on the pendant.

### Calling the pendant

You can call the pendant from any phone by simply dialling the number on the SIM card. The pendant will ring once, vibrate and then automatically answer so you can have a 2 way voice communication with your loved one. No need for your loved one to press any buttons. You can also set the pendant to accept incoming calls only from the numbers stored as the emergency contacts by sending an SMS to the device **Z0** This is a great feature if the pendant is being used by kids!

To end the call you can just hang up or the wearer can simply

press the SOS key on the pendant.

You can also turn the ringer off so the device will only vibrate - refer to Page 15 in the user guide for instructions on how to do this.

For more information on incoming call control refer to Page 9 of the user guide.

### Fall detection

The pendant can be set to notify your emergency contacts in the event of a fall without the user having to press the SOS button. To turn on this function simply SMS **FL12** to the device. The device will reply 'Falling detection on!'. (Note: there is a typo in the user manual supplied, the command prompt to turn the falling detection on is FL12 and not F12 as stated in the instruction manual). You can also adjust the sensitivity of the fall detection - refer to Page 18 in the user guide.

Make sure the Outgoing Call Control is on by sending an SMS to the device **CALL1** the device will reply 'Set call 1 OK!'

The fall down alarm needs to sense height, impact and angle.

As there is the possibility of the pendant not registering the fall it is recommended the user always presses the SOS button when they have an emergency and require assistance.

### Low battery

A fully charged battery will last around 3-7 days in normal mode. If you have been making & receiving calls on the pendant the battery will run down much quicker depending on how much use it's had (much like your mobile phone). When the battery is getting low an SMS will be sent to your emergency contacts to let them know the pendant needs to be re-charged. No more worrying if your parent or child had remembered to charge the pendant and if they have enough battery, YOU will always know.

**For more information on your device please refer to the instruction manual supplied.**

\*Within the Telstra 3G mobile coverage network (98.5% of Australia).

